carter's, inc.
Fourth Quarter/Fiscal Year 2019 Results \& Business Update

February 24, 2020

## Fourth Quarter 2019 Results (GAAP Basis)

\$ in millions, except EPS

| Net sales |  |  |  |  | $1 \%$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | \$1,101 |  | \$1,086 |  |  |
| Gross profit | 467 | 42.5\% | 468 | 43.0\% | - |
| Royalty income | 7 | 0.7\% | 10 | 1.0\% | (30\%) |
| SG\&A | 312 | 28.3\% | 307 | 28.3\% | $2 \%$ |
| Operating income | 163 | 14.8\% | 171 | 15.7\% | (5\%) |
| Interest and other, net | 8 | 0.7\% | 10 | 0.9\% | (18\%) |
| Income before taxes | 155 | 14.1\% | 161 | 14.8\% | (4\%) |
| Income taxes | 30 |  | 30 |  | (2\%) |
| Net income | \$125 | 11.4\% | \$131 | 12.0\% | (4\%) |
| Diluted EPS | \$2.82 |  | \$2.83 |  | - |
| Weighted average shares outstanding | 44 |  | 46 |  | (4\%) |
| EBITDA ${ }^{1}$ | \$189 | $17.1 \%$ | \$193 | 17.8\% | (2\%) |

## Fiscal Year 2019 Results (GAAP Basis)

\$ in millions, except EPS

|  | $\begin{aligned} & \text { Fiscal } \\ & 2019 \\ & \hline \end{aligned}$ | $\begin{gathered} \text { \% of } \\ \text { Sales } \end{gathered}$ | $\begin{gathered} \text { Fiscal } \\ 2018 \\ \hline \end{gathered}$ | $\begin{aligned} & \text { \% of } \\ & \text { Sales } \end{aligned}$ | Increase / (Decrease) |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Net sales | \$3,519 |  | \$3,462 |  | $2 \%$ |
| Gross profit | 1,509 | 42.9\% | 1,497 | 43.3\% | 1\% |
| Royalty income | 35 | 1.0\% | 39 | 1.1\% | (11\%) |
| SG\&A | 1,141 | 32.4\% | 1,145 | 33.1\% | - |
| Intangible asset impairment | 31 | 0.9\% | - | - | N/A |
| Operating income | 372 | 10.6\% | 391 | 11.3\% | (5\%) |
| Loss on extinguishment of debt | 8 | 0.2\% | - | - | N/A |
| Interest and other, net | 36 | 1.0\% | 35 | 1.0\% | $2 \%$ |
| Income before taxes | 328 | 9.3\% | 356 | 10.3\% | (8\%) |
| Income taxes | 64 |  | 74 |  | (13\%) |
| Net income | \$264 | 7.5\% | \$282 | 8.1\% | (6\%) |
| Diluted EPS | \$5.85 |  | \$6.00 |  | (3\%) |
| Weighted average shares outstanding | 45 |  | 47 |  | (4\%) |
| EBITDA ${ }^{1}$ | \$460 | 13.1\% | \$480 | 13.9\% | (4\%) |



## Financial Results

- $31^{\text {st }}$ consecutive year of sales growth: $+2 \%$ vs. 2018
- Record adjusted EPS, \$6.46, +3\% vs. 2018
- Record operating cash flow (\$387 million) and free cash flow (\$326 million) ${ }^{1}$
- Returned $\$ 287$ million to shareholders (share repurchases \& dividends)


## Highlights

- Increased \#1 market share position in both the U.S. and Canada²
- Carter's \#1 online share of children's apparel in the U.S. ${ }^{2}$
- $13^{\text {th }}$ consecutive year of positive U.S. Retail comparable sales
- Strengthened U.S. omni-channel capabilities
- Continued strong growth in eCommerce channel
- Achieved record sales with top 4 accounts in U.S. Wholesale; strong performance of exclusive brands at Target, Walmart, and Amazon
- Good progress with Carter's Age-Up (sizes 4-14) initiative
- Significantly reduced exposure to China tariffs
- Opened 35 net new stores in North America³

[^0]
## In 2019 We Strengthened Our \#1 Share Position in the U.S. carter's

## U.S. Children's Apparel Market

(Ages 0-10)
In billions


Carter's, Inc. U.S. Market Share
(Ages 0-10)

## Fiscal Year 2019 Adjusted Results¹

\$ in millions, except EPS

|  | $\begin{aligned} & \text { Fiscal } \\ & 2019 \end{aligned}$ | $\begin{aligned} & \% \text { of } \\ & \text { Sales } \end{aligned}$ | $\begin{gathered} \text { Fiscal } \\ 2018 \end{gathered}$ | $\begin{gathered} \% \text { of } \\ \text { Sales } \end{gathered}$ | Increase / (Decrease) |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Net sales | \$3,519 |  | \$3,462 |  | $2 \%$ |
| A djusted gross profit | 1,506 | 42.8\% | 1,501 | 43.4\% | - |
| Royalty income | 35 | 1.0\% | 39 | 1.1\% | (11\%) |
| A djusted SG\&A | 1,140 | 32.4\% | 1,133 | 32.7\% | 1\% |
| Adjusted operating income | 401 | 11.4\% | 407 | 11.8\% | (2\%) |
| Interest and other, net | 36 | 1.0\% | 35 | 1.0\% | $2 \%$ |
| Adjusted income before taxes | 365 | 10.4\% | 372 | 10.7\% | (2\%) |
| A djusted income taxes | 73 |  | 76 |  | (4\%) |
| Adjusted net income | \$292 | 8.3\% | \$295 | 8.5\% | (1\%) |
| A djusted diluted EPS | \$6.46 |  | \$6.29 |  | $3 \%$ |
| Weighted average shares outstanding | 45 |  | 47 |  | (4\%) |
| A djusted EBITDA | \$497 | 14.1\% | \$496 | 14.3\% | - |

## Fourth Quarter 2019 Adjusted Results¹

\$ in millions, except EPS

|  | $\begin{gathered} \text { Q4 } \\ 2019 \\ \hline \end{gathered}$ | \% of <br> Sales | $\begin{gathered} \text { Q4 } \\ 2018 \end{gathered}$ | $\begin{aligned} & \text { \% of } \\ & \text { Sales } \end{aligned}$ | Increase / (Decrease) |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Net sales | \$1,101 |  | \$1,086 |  | $1 \%$ |
| Adjusted gross profit | 467 | 42.5\% | 469 | 43.2\% | - |
| Royalty income | 7 | 0.7\% | 10 | 1.0\% | (30\%) |
| A djusted SG\&A | 313 | 28.4\% | 309 | 28.4\% | 1\% |
| Adjusted operating income | 162 | 14.7\% | 171 | 15.7\% | (5\%) |
| Interest expense, net | 9 | 0.8\% | 9 | 0.8\% | (2\%) |
| Foreign exchange (gain) loss and other, net | (1) | (0.1\%) | 1 | 0.1\% | N/M |
| Adjusted income before taxes | 154 | 14.0\% | 161 | 14.8\% | (4\%) |
| Adjusted income taxes | 30 |  | 30 |  | (1\%) |
| Adjusted net income | \$125 | 11.3\% | \$131 | 12.1\% | (5\%) |
| Adjusted diluted EPS | \$2.81 |  | \$2.84 |  | (1\%) |
| Weighted average shares outstanding | 44 |  | 46 |  | (4\%) |
| Adjusted EBITDA | \$188 | 17.1\% | \$193 | 17.8\% | (3\%) |

## Balance Sheet and Cash Flow

|  | $\$$ in millions |  |  |  |  |  |
| :---: | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

## Fourth Quarter

 Business Performance
\$ in millions

|  | Net Sales |  |  | Adjusted Operating Income |  |  | Adjusted <br> Operating Margin |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2019 | 2018 | \$ Growth | 2019 | 2018 | \$ Growth | 2019 | 2018 |
| U.S. Retail | \$620 | \$606 | \$14 | \$101 | \$103 | (\$1) | $16.3 \%$ | 16.9\% |
| U.S. Wholesale | 349 | 351 | (2) | 67 | 74 | (7) | 19.2\% | 21.0\% |
| International | 132 | 129 | 3 | 21 | 21 | 1 | 16.2\% | 16.0\% |
| Total before corporate expenses | 1,101 | 1,086 | 14 | 189 | 197 | (8) | 17.2\% | 18.1\% |
| Corporate expenses |  |  |  | (27) | (27) | (1) | (2.5\%) | (2.5\%) |
| Total | \$1,101 | \$1,086 | \$14 | \$162 | \$171 | (\$8) | 14.7\% | 15.7\% |




OSHKOSH | SKIP*HOP

- Comprehensive omni-channel capabilities
- Buy online, ship to store
- Buy online, pick up in store
- Deliver from store
- Endless aisle (access to full assortment from store)
- Increasing customer utilization of omni-channel
- Drove estimated 1 million visits to our stores in 2019
- Represented $15 \%$ of online orders in Q4 2019 (vs. 10\% Q4 2018)
- Consumer response to Carter's credit card program ahead of plan

Strong Consumer Response to New Online Experience
carter's

| carter's |  |  | Toddler Girl | Todale foy <br> $2 \rightarrow-8$ |  | Shoes NB-3Y | Clearance | sarch | a |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Congrats, younave SIO in rewards to use! |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  | aby A |  |

New Co-branded Store - Atlanta (Opened November 2019)


Carter's Continues to Lead in Consumer Engagement in Social Media

## carter's



[^1]${ }^{2}$ Third party engagement scoring on Instagram October - December 2019. Peer set includes Carter's, OshKosh B'gosh, The Children’s Place, Hanna Andersson \& Gap Kids.

Carter's Spring Marketing

## carter's



## NEW SEASON NEW STYLES!

warm weather is on the way and more time to play


## HOW WE SPRING!



## with fun

Fun prints, fun details,
fun times!



## Q4 Highlights

- Net sales $-1 \%$ vs. LY
- Performance reflects decline in off-price channel sales and growth in exclusive brands
- Adjusted operating margin $\mathbf{1 9 . 2 \%}$ vs. $\mathbf{2 1 . 0 \%}$ LY
- Reflects higher inventory \& bad debt provisions, changes in customer mix, and lower royalty income
- Full year 2019 results
- Net sales +2\%, driven by growth in exclusive brands
- Achieved record sales with top 4 accounts
- Areas of focus:
- Win in Baby
- Grow Toddler age segment
- Strong in-store presentation of our brands
- Support customers' eCommerce growth



## Just One You made by carter's

Just One You made by carter's (459)


## New for toddlers

Extended sizes are now available for your growing kiddo.



Clothing / Fashion Brands / Child of Mine by Carter's
Child of Mine by Carter's


simple joys



## Q4 Highlights

- Net sales: +2\% vs. LY
- Reflects growth in Canada and markets outside North America, partially offset by business model transition in China
- Canada
- Retail comp: +7.9\%
- Growth in both store and eCommerce comparable sales
- Increased \# 1 market share position in $2019^{2}$
- Mexico
- Strong consumer response to new larger format co-branded retail stores (4 opened in 2019)
- Launched eCommerce in Q4
- Adjusted operating margin $\mathbf{1 6 . 2 \%}$, +20 bps vs. LY
- Reflects elimination of operating loss in China

International Co-branded Store - Mexico City (Opened December 2019)


## Launched eCommerce in Mexico




## - Large and attractive market

- \$6 billion annual consumer sales ${ }^{1}$
- $\sim 3$ million annual births ${ }^{2}$
- Executed exclusive 10 year licensing agreement with Riachuelo
- One of the largest fashion retailers in Brazil (300+ stores)
- Currently offers Carter's through ~ 180 shop-in-shops and online
- Opportunity to open $\sim 60$ stand alone Carter's stores in the years ahead


## Long-Term Outlook

## Strategic Framework / Long-Term Objectives



- Profitable sales growth

Priorities - Margin expansion

- Return of capital

| Winning Product | - Win in Baby: market-leading baby assortment <br> - Age Up: Toddler and Kid market expansion <br> - Exceptional value: \#1 for quality and value |
| :---: | :---: |
| Extensive Market Presence | - U.S. Retail <br> - Best in-store presentation of Carter's and OshKosh <br> - Leading eCommerce capabilities <br> - Superior omni-channel consumer experience <br> - U.S. Wholesale <br> - Compelling assortments at leading retailers <br> - Impactful branding and product presentation <br> - International <br> - Grow profitably outside the U.S. <br> - Leverage strong partners in key international markets: Brazil, Russia, India, China |

## carter's <br> OSHKOSH <br> Bgosh

SKIP*HOP.
child
of mine carter's
by carter's'

organic by carter's

## Multiple Sales Drivers; Committed to Margin Expansion

## Sales Drivers

- Growth will be driven by U.S. eCommerce
- Industry leading website
- New mobile app
- More productive U.S. Retail store portfolio
- Co-branded assortment in all stores
- Fewer legacy, unproductive stores
- New point-of-sale capabilities
- U.S. Wholesale growth
- Exclusive brands
- Toddler expansion
- eCommerce
- Skip Hop
- International
- Canada eCommerce
- Mexico market development (stores, eCommerce, wholesale)
- Global expansion with Amazon
- Brazil, Russia, India, China
- New consumer segmentation and personalization initiatives


## Margin Drivers

- Inventory productivity
- Improved price realization
- Skip Hop
- OshKosh
- Simple Joys
- Mexico
- Carter's credit card
- Marketing effectiveness
- Continued evolution of direct sourcing capabilities
- eCommerce cost to serve
- Stronger indirect procurement disciplines
- Technology-enabled efficiencies (e.g., greater automation)
- Organizational efficiencies

- Reorganization of staffing models across multiple areas to drive labor savings and efficiencies
- U.S. / Canada Retail field organization
- Distribution centers
- Asia sourcing operations
- Consolidation of certain functions and teams into Atlanta

Restructuring
Cost \&
Benefit

- Planning pre-tax charge of ~\$10-\$12 million in Q1 2020
- Expecting related savings of $\sim \$ 15$ million annually


## Strong Commitment to Returning Capital to Shareholders carter's'

- Planning over \$2 billion in cumulative operating cash flow over the next 5 years (2020-2024)
- Board of Directors has approved:
- A new $\$ 500$ million share repurchase authorization
- A $20 \%$ increase in our quarterly dividend to $\$ 0.60$ /share effective with March 2020 payment

Since 2007...
In billions
Share Repurchases \$1.7
Dividends $\quad 0.4$

Total Return of Capital $\$ 2.1$
Operating Cash Flow \$3.1
CapEx (0.9)
Free Cash Flow ${ }^{1} \quad \$ 2.2$

Return of Capital
as \% of Free Cash Flow $96 \%$


- Net sales: growth of $\sim \mathbf{2 \%}$ to $\mathbf{3 \%}$
- Adjusted diluted EPS: growth of $\sim 4 \%$ to $6 \%$ (vs. \$6.46 in 2019) ${ }^{1}$
- Operating cash flow: $\sim 375$ to $\$ 400$ million
- CapEx: ~\$75 million
- Net sales comparable vs. Q1 2019
- Adjusted diluted EPS: ~\$0.60 (vs. \$0.87 Q1 2019) ${ }^{1}$
- Increased investments in technology, new stores, and marketing
- Lower royalty income reflecting business model changes



## Thank you!




## Appendix

## Fiscal Year 2019

## Adjusted Business Segment Performance¹

\$ in millions

|  | Net Sales |  |  | Adjusted Operating Income |  |  | Adjusted <br> Operating Margin |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2019 | 2018 | \$ Growth | 2019 | 2018 | \$ <br> Growth | 2019 | 2018 |
| U.S. Retail | \$1,884 | \$1,851 | \$33 | \$226 | \$224 | \$2 | 12.0\% | 12.1\% |
| U.S. Wholesale | 1,206 | 1,181 | 25 | 231 | 235 | (4) | 19.2\% | 19.9\% |
| International | 429 | 430 | (1) | 45 | 45 | - | 10.5\% | 10.4\% |
| Total before corporate expenses | 3,519 | 3,462 | 57 | 503 | 504 | (2) | 14.3\% | 14.6\% |
| Corporate expenses |  |  |  | (102) | (97) | (5) | (2.9\%) | (2.8\%) |
| Total | \$3,519 | \$3,462 | \$57 | \$401 | \$407 | (\$6) | 11.4\% | 11.8\% |

## Fourth Quarter Reconciliation of Net Income

 Allocable to Common Shareholders|  | Fiscal Quarter Ended |  |
| :---: | :---: | :---: |
|  | December 28, 2019 | $\begin{gathered} \text { December 29, } \\ 2018 \end{gathered}$ |
| Weighted-av erage number of common and common equiv alent shares outstanding: |  |  |
| Basic number of common shares outstanding | 43,688,514 | 45,437,536 |
| Dilutive effect of equity aw ards | 318,434 | 348,316 |
| Diluted number of common and common equiv alent shares outstanding | 44,006,948 | 45,785,852 |


| \$ in thousands, except EPS | Fiscal Quarter Ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | As reported on a GAAP Basis |  | As adjusted (a) |  |
|  | December 28, 2019 | $\begin{gathered} \text { December 29, } \\ 2018 \end{gathered}$ | December 28, 2019 | $\begin{gathered} \text { December 29, } \\ 2018 \end{gathered}$ |
| Basic net income per common share: |  |  |  |  |
| Net income | \$125,147 | \$130,561 | \$124,725 | \$130,921 |
| Income allocated to participating securities | $(1,219)$ | $(1,004)$ | $(1,215)$ | $(1,009)$ |
| Net income available to common shareholders | \$123,928 | \$129,557 | \$123,510 | \$129,912 |
| Basic net income per common share | \$2.84 | \$2.85 | \$2.83 | \$2.86 |
| Diluted net income per common share: |  |  |  |  |
| Net income | \$125,147 | \$130,561 | \$124,725 | \$130,921 |
| Income allocated to participating securities | $(1,212)$ | (998) | $(1,208)$ | $(1,002)$ |
| Net income available to common shareholders | \$123,935 | \$129,563 | \$123,517 | \$129,919 |
| Diluted net income per common share | \$2.82 | \$2.83 | \$2.81 | \$2.84 |

(a) In addition to the results provided in this earnings release in accordance with GAAP, the Company has provided adjusted, non-GAAP financial measurements that present per share data excluding the adjustments discussed in following slides. The Company has excluded $\$ 0.4$ million and $\$ 0.4$ million in after-tax expenses from these results for the fiscal quarters ended December 28, 2019 and December 29, 2018, respectively.

## Fiscal Year Reconciliation of Net Income Allocable to Common Shareholders

|  | Fiscal Year Ended |  |
| :---: | :---: | :---: |
|  | December 28, 2019 | $\begin{gathered} \text { December 29, } \\ 2018 \end{gathered}$ |
| Weighted-av erage number of common and common equiv alent shares outstanding: |  |  |
| Basic number of common shares outstanding | 44,402,438 | 46,160,935 |
| Dilutive effect of equity awards | 305,514 | 487,485 |
| Diluted number of common and common equiv alent shares outstanding | 44,707,952 | 46,648,420 |


| \$in thousands, except EPS | Fiscal Year Ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | As reported on a GAAP Basis |  | As adjusted (a) |  |
|  | $\begin{gathered} \text { December 28, } \\ 2019 \\ \hline \end{gathered}$ | $\begin{gathered} \text { December } 29 \text {, } \\ 2018 \end{gathered}$ | $\begin{gathered} \text { December 28, } \\ 2019 \\ \hline \end{gathered}$ | $\begin{gathered} \text { December 29, } \\ 2018 \end{gathered}$ |
| Basic net income per common share: |  |  |  |  |
| Net income | \$263,802 | \$282,068 | \$291,663 | \$295,445 |
| Income allocated to participating securities | $(2,430)$ | $(2,148)$ | $(2,696)$ | $(2,253)$ |
| Net income av ailable to common shareholders | \$261,372 | \$279,920 | \$288,967 | \$293,192 |
| Basic net income per common share | \$5.89 | \$6.06 | \$6.51 | \$6.35 |
| Diluted net income per common share: |  |  |  |  |
| Net income | \$263,802 | \$282,068 | \$291,663 | \$295,445 |
| Income allocated to participating securities | $(2,419)$ | $(2,132)$ | $(2,683)$ | $(2,236)$ |
| Net income av ailable to common shareholders | \$261,383 | \$279,936 | \$288,980 | \$293,209 |
| Diluted net income per common share | \$5.85 | \$6.00 | \$6.46 | \$6.29 |
| (a) In addition to the results provided in this earnings release in accord share data excluding the adjustments discussed in following slides. years ended December 28,2019 and December 29,2018 , respectiv | with GAAP, the Compan mpany has excluded \$ | provided adjusted, no million and $\$ 13.4$ million | AA financial measurem er-tax expenses from | nts that present per se results for the fisca |

## Fourth Quarter Reconciliation of Reported to Adjusted Earnings

| Fourth Quarter of Fiscal 2019 | Gross Profit | $\begin{gathered} \% \text { of } \\ \text { net sales } \end{gathered}$ | SG\&A | $\begin{gathered} \% \text { of } \\ \text { net sales } \end{gathered}$ | Operating Income | $\begin{gathered} \% \text { of } \\ \text { net sales } \end{gathered}$ | Income Taxes | Net Income | Diluted EPS | U.S. Retail Operating Income | \% of segment net sales | u.s. Wholesale Operating Income | \% of segment net sales | International Operating Income | \% of segment net sales | Corporate Operating Expenses | \% of total net sales |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| As reported (GAAP) | \$467.5 | 42.5\% | \$312.0 | 28.3\% | \$162.8 | 14.8\% | \$29.7 | \$125.1 | \$2.82 | \$101.3 | 16.3\% | \$67.4 | 19.3\% | \$21.3 | 16.2\% | (\$27.2) | (2.5\%) |
| Customer bankruptcy recovery (b) | - |  | 0.6 |  | (0.6) |  | (0.1) | (0.4) | (0.01) | - |  | (0.6) |  | - |  | - |  |
| As adjusted (a) | \$467.5 | 42.5\% | \$312.5 | 28.4\% | \$162.2 | 14.7\% | \$29.6 | \$124.7 | \$2.81 | \$101.3 | 16.3\% | \$66.8 | 19.2\% | \$21.3 | 16.2\% | (\$27.2) | (2.5\%) |


| Fourth Quarter of Fiscal 2018 | Gross <br> Profit | $\begin{gathered} \% \text { of } \\ \text { net sales } \\ \hline \end{gathered}$ | SG\&A |  | Operating Income | $\begin{gathered} \% \text { of } \\ \text { net sales } \\ \hline \end{gathered}$ | IncomeTaxes | Net Income | $\begin{gathered} \text { Diluted } \\ \text { EPS } \\ \hline \end{gathered}$ | Segment Reporting |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  |  | U.S. Retail <br> Operating Income | \% of segment net sales | U.S. Wholesale Operating Income | \% of segment net sales | International Operating Income | \% of segment net sales | Corporate <br> Operating <br> Expenses | \% of total net sales |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| As reported (GAAP) | \$467.6 | 43.0\% | \$307.4 | 28.3\% | \$170.6 | 15.7\% | \$30.4 | \$130.6 | \$2.83 | \$102.7 | 16.9\% | \$75.8 | 21.6\% | \$18.7 | 14.6\% | (\$26.6) | (2.5\%) |
| China business model change (c) | 1.5 |  | (0.3) |  | 1.8 |  | - | 1.8 | 0.04 | - |  | - |  | 1.8 |  | - |  |
| Customer bankruptcy recovery (b) | - |  | 1.9 |  | (1.9) |  | (0.4) | (1.4) | (0.03) | - |  | (1.9) |  | - |  | - |  |
| As adjusted (a) | \$469.1 | 43.2\% | \$308.9 | 28.4\% | \$170.5 | 15.7\% | \$30.0 | \$130.9 | \$2.84 | \$102.7 | 16.9\% | \$73.9 | 21.0\% | \$20.5 | 16.0\% | (\$26.6) | (2.5\%) |

(a) In addition to the results provided in this earnings release in accordance with GAAP, the Company has provided adjusted, non-GAAP financial measurements that present gross margin, SG\&A, operating income, net income, and net income on a diluted share basis excluding the adjustments discussed above. The Company believes these adjustments provide a meaningful comparison of the Company's results and afford investors a view of what management considers to be the Company's core performance. The adjusted, non-GAAP financial measurements included in this earnings release should not be considered as an alternative to net income or as any other measurement of performance derived in accordance with GAAP. The adjusted, non-GAAP financial measurements are presented for informational purposes only and are not necessarily indicative of the Company's future condition or results of operations.
(b) Related to the Toys "R" Us bankruptcy.
(c) Net costs associated with transitioning to a full licensing model in China.

# Fiscal Year Reconciliation of Reported to Adjusted Earnings 

\$ in millions, except EPS

| Fiscal 2019 | Gross <br> Profit | $\begin{gathered} \% \text { of } \\ \text { net sales } \end{gathered}$ | SG\&A | $\begin{gathered} \% \text { of } \\ \text { net sales } \end{gathered}$ | Operating$\qquad$ | $\begin{gathered} \% \text { of } \\ \text { net sales } \\ \hline \end{gathered}$ | $\begin{gathered} \text { Income } \\ \text { Taxes } \\ \hline \end{gathered}$ | $\begin{gathered} \text { Net } \\ \text { Income } \\ \hline \end{gathered}$ | $\begin{gathered} \text { Diluted } \\ \text { EPS } \end{gathered}$ | Segment Reporting |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  |  | U.S. Retail Operating Income | \% of segment net sales | U.S. Wholesale Operating Income | \% of segment net sales | International Operating Income | \% of segment net sales | Corporate Operating Expenses | $\begin{gathered} \% \text { of } \\ \text { total } \\ \text { net sales } \end{gathered}$ |
| As reported (GAAP) | \$1,508.6 | 42.9\% | \$1,140.5 | 32.4\% | \$371.9 | 10.6\% | \$64.2 | \$263.8 | \$5.85 | \$225.9 | 12.0\% | \$212.6 | 17.6\% | \$36.7 | 8.5\% | (\$103.2) | (2.9\%) |
| Intangible asset impairment (b) | - |  | - |  | 30.8 |  | 7.1 | 23.7 | 0.52 | 1.2 |  | 19.1 |  | 10.5 |  | - |  |
| Debt extinguishment loss (c) | - |  | - |  | - |  | 1.8 | 6.0 | 0.13 | - |  | - |  | - |  | - |  |
| Organizational restructuring costs (d) |  |  | (1.6) |  | 1.6 |  | 0.3 | 1.3 | 0.03 | - |  | - |  | - |  | 1.6 |  |
| Customer bankruptcy recovery (e) | - |  | 0.6 |  | (0.6) |  | (0.2) | (0.4) | (0.01) | - |  | (0.6) |  | - |  | - |  |
| Store restructuring (f) | - |  | 0.7 |  | (0.7) |  | (0.1) | (0.6) | (0.01) | (0.7) |  |  |  | - |  | - |  |
| China business model change (g) | (2.1) |  | - |  | (2.1) |  | - | (2.1) | (0.05) |  |  | - |  | (2.1) |  | - |  |
| As adjusted (a) | \$1,506.5 | 42.8\% | \$1,140.1 | 32.4\% | \$401.0 | 11.4\% | \$73.2 | \$291.7 | \$6.46 | \$226.4 | 12.0\% | \$231.1 | 19.2\% | \$45.0 | 10.5\% | $\underline{\text { (\$101.6) }}$ | (2.9\%) |


(a) In addition to the results provided in this earnings release in accordance with GAAP, the Company has provided adjusted, non-GAAP financial measurements that present gross margin, SG\&A, operating income, net income, and net income on a diluted share basis excluding the adjustments discussed above. The Company believes these adjustments provide a meaningful comparison of the Company's results and afford investors a view of what management considers to be the Company's core performance. The adjusted, non-GAAP financial measurements included in this earnings release should not be considered as an alternative to net income or as any other measurement of performance derived in accordance with GAAP. The adjusted, non-GAAP financial measurements are presented for informational purposes only and are not necessarily indicative of the Company's future condition or results of operations.
(b) Related to the write-down of the Skip Hop tradename asset.
(c) Related to the redemption of the $\$ 400$ million aggregate principal amount of senior notes due 2021 in March 2019 that were previously issued by a wholly-owned subsidiary of the Company.
(d) Costs associated with severance as a result of an organizational restructuring.
(e) Related to the Toys "R" Us bankruptcy.
(f) Fiscal year 2019 includes a reversal of retail store restructuring costs previously recorded during the third quarter of fiscal 2017. Fiscal year 2018 includes an insurance recovery associated with storm-related store closures.
(g) Net costs associated with transitioning to a full licensing model in China.
\$ in millions

|  | Fiscal Quarter Ended |  | Fiscal Year Ended |  |
| :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \hline \text { December 28, } \\ 2019 \end{gathered}$ | $\begin{gathered} \hline \text { December } 29, \\ 2018 \end{gathered}$ | $\begin{gathered} \hline \text { December 28, } \\ 2019 \end{gathered}$ | $\begin{gathered} \hline \text { December 29, } \\ 2018 \end{gathered}$ |
| Net income | \$125.1 | \$130.6 | \$263.8 | \$282.1 |
| Interest expense | 9.0 | 8.8 | 37.6 | 34.6 |
| Interest income | (0.4) | (0.1) | (1.3) | (0.5) |
| Tax expense | 29.7 | 30.4 | 64.2 | 73.9 |
| Depreciation and amortization | 25.1 | 23.4 | 96.0 | 89.7 |
| EBITDA | \$188.6 | \$193.1 | \$460.2 | \$479.7 |
| Adjustments to EBITDA |  |  |  |  |
| Intangible asset impairment (a) | - | - | 30.8 | - |
| Debt extinguishment loss (b) | - | - | 7.8 | - |
| Organizational restructuring costs (c) | - | - | 1.6 | - |
| Customer bankruptcy charges, net (d) | (0.6) | (1.9) | (0.6) | 10.9 |
| Store restructuring costs (e) | - | - | (0.7) | (0.4) |
| China business model change, net (f) | - | 1.8 | (2.1) | 5.3 |
| Adjusted EBITDA | \$188.0 | \$193.1 | \$497.1 | \$495.5 |

(a) Related to the write-down of the Skip Hop tradename asset.
(b) Related to the redemption of the $\$ 400$ million aggregate principal amount of senior notes due 2021 in March 2019 that were previously issued by a wholly-owned subsidiary of the Company.
(c) Costs associated with severance as a result of an organizational restructuring.
(d) Related to the Toys "R" Us bankruptcy.
(e) Fiscal year ended December 28, 2019 includes a reversal of retail store restructuring costs previously recorded during the third quarter of fiscal 2017. Fiscal year ended December 29, 2018 includes an insurance recovery associated with storm-related store closures.
(f) Net costs associated with transitioning to a full licensing model in China.

## First Quarter Fiscal 2019 Reconciliation of Reported to Adjusted Earnings

\$ in millions, except EPS

| First Quarter of Fiscal 2019 | Net <br> Sales | Gross <br> Profit | $\begin{gathered} \% \text { of } \\ \text { net sales } \\ \hline \end{gathered}$ | SG\&A | $\begin{gathered} \% \text { of } \\ \text { net sales } \\ \hline \end{gathered}$ | Operating Income | $\begin{gathered} \% \text { of } \\ \text { net sales } \\ \hline \end{gathered}$ | Net Income | Diluted EPS |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| As reported (GAAP) | \$741.1 | \$315.9 | 42.6\% | \$263.7 | 35.6\% | \$60.8 | 8.2\% | \$34.5 | \$0.75 |
| Debt extinguishment loss (b) | - | - |  | - |  | - |  | 6.0 | 0.13 |
| Organizational restructuring costs (c) | - | - |  | (1.6) |  | 1.6 |  | 1.3 | 0.03 |
| China business model change (d) | - | (2.1) |  | - |  | (2.1) |  | (2.1) | (0.05) |
| As adjusted (a) (e) | \$741.1 | \$313.8 | 42.3\% | \$262.0 | 35.4\% | \$60.3 | 8.1\% | \$39.6 | \$0.87 |

(a) In addition to the results provided in this earnings release in accordance with GAAP, the Company has provided adjusted, non-GAAP financial measurements that present gross margin, SG\&A, operating income, net income, and net income on a diluted share basis excluding the adjustments discussed above. The Company believes these adjustments provide a meaningful comparison of the Company's results and afford investors a view of what management considers to be the Company's core performance. The adjusted, non-GAAP financial measurements included in this earnings release should not be considered as an alternative to net income or as any other measurement of performance derived in accordance with GAAP. The adjusted, non-GAAP financial measurements are presented for informational purposes only and are not necessarily indicative of the Company's future condition or results of operations.
(b) Related to the redemption of the $\$ 400$ million aggregate principal amount of senior notes due 2021 in March 2019 that were previously issued by a wholly-owned subsidiary of the Company.
(c) Costs associated with severance as a result of an organizational restructuring.
(d) Net costs associated with transitioning to a full licensing model in China.
(e) The difference between the impacts on operating income and net income represents the income taxes related to the adjustment item (calculated using the applicable tax rate of the underlying jurisdiction).

## Constant Currency Reconciliation

\$ in millions

Fiscal Quarter Ended

|  | Reported <br> Net Sales <br> December 28, 2019 | Impact of Foreign Currency Translation | Constant- <br> Currency <br> Net Sales <br> December 28, 2019 | $\begin{gathered} \text { Reported } \\ \text { Net Sales } \\ \text { December 29, } \\ 2018 \end{gathered}$ | Reported <br> Net Sales <br> \% Change | Constant- <br> Currency <br> Net Sales <br> \% Change |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Consolidated net sales | \$1,100.5 | \$0.3 | \$1,100.2 | \$1,086.4 | 1.3\% | 1.3\% |
| International segment net sales | \$131.7 | \$0.3 | \$131.4 | \$128.6 | 2.4\% | 2.2\% |

Fiscal Year Ended

|  | Reported <br> Net Sales <br> December 28, 2019 | Impact of Foreign Currency Translation | Constant- <br> Currency <br> Net Sales <br> December 28, 2019 | Reported <br> Net Sales <br> December 29, <br> 2018 | Reported Net Sales \% Change | Constant- <br> Currency <br> Net Sales <br> \% Change |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Consolidated net sales | \$3,519.3 | (\$6.1) | \$3,525.4 | \$3,462.3 | 1.6\% | 1.8\% |
| International segment net sales | \$429.5 | (\$6.1) | \$435.6 | \$430.4 | (0.2\%) | 1.2\% | period net sales in local currency to the U.S. dollar amount by using the currency conversion rate for the prior comparative period. The Company consistently applies this approach to net sales for all countries where the functional currency is not the U.S. dollar. The Company believes that the presentation of net sales on a constant currency basis provides useful supplemental information regarding changes in our net sales that were not due to fluctuations in currency exchange rates and such information is consistent with how the Company assesses changes in its net sales between comparative periods.

## Store Count Data

|  | Single-brand | Dual-brand |  |  | Total U.S. Retail | Dual-brand | Mexico ${ }^{1}$ | Total International |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | U.S. Stand-alone Format |  | U.S. Side-by-Side Format | U.S. Co-branded Format |  | Canada Co-branded Format |  |  | Total Consolidated Retail Stores |
| Store count at December 29, 2018 | 528 | 2 | 163 | 153 | 844 | 188 | 42 | 230 | 1,074 |
| Openings | 2 |  | - | 41 | 43 | 15 | 4 | 19 | 62 |
| Closings | (20) |  | (4) | (1) | (25) | (2) | - | (2) | (27) |
| Conversions to dual-brand formats | (17) |  | - | 17 | - | - | - | - | - |
| Store count at December 28,2019 | 493 |  | 159 | 210 | 862 | 201 | 46 | 247 | 1,109 |

${ }^{1}$ Includes single brand and co-branded formats.
${ }^{2}$ Excludes five temporary Skip Hop stores that were closed in January 2019.

Results provided in this presentation are preliminary and unaudited. This presentation should be read in conjunction with the audio broadcast or transcript of the Company's earnings call, held on February 24, 2020 which is available at ir.carters.com. This presentation contains forward-looking statements within the meaning of the federal securities laws relating to our future performance, including statements with respect to our anticipated financial results for the first quarter of fiscal 2020 and fiscal year 2020, and estimates and drivers of our sales and earnings growth. Such statements are based on current expectations only, and are subject to certain risks, uncertainties, and assumptions. Should one or more of these risks or uncertainties materialize or not materialize, or should underlying assumptions prove incorrect, actual results may vary materially from those anticipated, estimated, or projected. Certain of the risks and uncertainties that could cause actual results and performance to differ materially are described in the Company's most recently filed Annual Report on Form 10-K and other reports filed with the Securities and Exchange Commission from time to time under the headings "Risk Factors". Included among those risks are those related to: financial difficulties for one or more of our major customers; an overall decrease in consumer spending; our products not being accepted in the marketplace; increased competition in the market place; diminished value of our brands; the failure to protect our intellectual property; the failure to comply with applicable quality standards or regulations; unseasonable or extreme weather conditions; pending and threatened lawsuits; a breach of our information technology systems and the loss of personal data; increased margin pressures, including increased cost of materials and labor; our foreign sourcing arrangements; disruptions in our supply chain (including as a result of the recent novel coronavirus outbreak); the management and expansion of our business domestically and internationally; the acquisition and integration of other brands and businesses; and changes in our tax obligations, including additional customs duties or tariffs. The Company does not undertake any obligation to publicly update or revise any forward-looking statements, whether as a result of new information, future events, or otherwise.


[^0]:    ${ }^{1}$ Non-GAAP measure. ${ }^{2}$ The NPD Group/Consumer Tracking Service, 12 months-ending December 2019, ages 0-10 children's apparel. Please see our annual report on form 10-K for fiscal 2019 for further information. ${ }^{3}$ See store count reconciliation in appendix.

[^1]:    ${ }^{1}$ Source: Instagram and Facebook as of 2/18/20.

